

DON TRACKER



Department of the Navy (DON) Tasking, Records, and Consolidated Knowledge Enterprise Repository (TRACKER)

DON TRACKER is a single enterprise solution to replace multiple legacy Navy and Marine Corps task management (TM) and records management (RM) applications and processes.

Why is TRACKER needed?

Currently, the Department of the Navy (DON) is using numerous different TM and RM systems, including five large-scale standalone Information Technology (IT) solutions. While this approach may serve individual commands and directorates, it is no longer viable for the DON enterprise. The DON's need to reduce cost and increase operational efficiency necessitates a unified and scalable solution.

For example, the mix of non-integrated TM and RM systems and decentralized processes hinder workflow and organizational responsiveness in the following ways:

- Task assignment and routing often require time-consuming, off-line coordination, circuitous email and attachment routing, and unproductive “handoffs.” Tasks passing between commands require manual reentry – the “sneaker net” – because systems are not seamless.
- The TRACKER business process re-engineering (BPR) revealed five separate task creation processes with 139 supporting steps that could be combined to reduce non-value added administrative activity by 57 percent.
- Often, personnel are unsure how to properly categorize and legally manage their command's records as current Records Management Applications (RMAs) are not integrated with tasking systems.

The Secretary of the Navy (SECNAV) has directed a single, auditable, compliant records management (RM) and task management (TM) process implemented uniformly across and within all DON divisions and commands, enabling efficient and effective execution of RM and TM in accordance with applicable statute, policy, and regulation.

- DON TRACKER Business Case Analysis, 4 March 2013

Capabilities and Benefits

TRACKER is a single, web-based solution comprising enterprise information services, common business rules and processes, consistent task and record terminology, user training aids, and Common Access Card (CAC) authentication.

Current multiple disconnected systems will be replaced when TRACKER is deployed in the NIPR environment to CONUS and OCONUS ashore commands.

TRACKER's capabilities¹ will include:

- **Task Management and Workflow** – Prepare, assign, assemble, and distribute taskers via electronic workflow templates and forms. Task within and across organizations. Monitor, manage, and track taskers to completion. Lookup/assign Standard Subject Identification Codes (SSIC) and other selectable attributes and parameters.
- **Reporting** – Produce pre-defined reports, reports with flexible attributes, and custom reports. Enable multiple report levels, tasker completion metrics, content audits, etc.
- **Records Management** – Provide lifecycle records management capability through creation, maintenance, use, and disposition in accordance with law, policy, and regulation. Employs “big bucket” retention schedule, simplifying electronic records management.

¹ DON TRACKER Functional Requirements Document (FRD), dtd 18 March 2013, signed by Assistant for Administration to the Secretary of the Navy, DON Chief Information Officer, Director of Navy Staff, and Director of Marine Corps Staff.

- **Search** – Access specific items including taskers, documents, and records. Search across the enterprise for (discover) topics and information.
- **Document Management** – Create, organize, store, retrieve, and share electronic content/documents. Role-based access, system administration, library services.

Enterprise Benefits

TRACKER offers numerous benefits as highlighted below:

User Community	Solution Benefits
Enterprise Leadership	<ul style="list-style-type: none"> • Eliminate “sneaker net” system interfaces • Enterprise-wide content management and records discovery • Reduce administrative costs and IT footprint • Single application on which to train DON personnel
Echelon / Command Leadership	<ul style="list-style-type: none"> • Faster, seamless tasker collaboration within and across organizational boundaries • Coordination transparency • Real-time information visibility and reporting
Records/Legal	<ul style="list-style-type: none"> • Standards-driven record management and auditable history • Ease the “guesswork” of what constitutes a record • Compliance with federal law and DoD and DON policies
Action Officers / Service Administrators	<ul style="list-style-type: none"> • Easy to create, assign, track, archive, and re-open tasker packages • Eliminate time-consuming “hand offs” • Search/access information without knowing source repositories

Deployment

DON TRACKER is a collaborative effort involving the DON Assistant for Administration, DON Chief Information Officer (DON CIO), Director Marine Corps Staff (DMCS), Director of Navy Staff (DNS), and the Sea Warrior Program (PMW 240) within the Program Executive Office for Enterprise Information Systems (PEO EIS). The DON TRACKER software employs the Alfresco Enterprise Edition platform. The DON TRACKER 1.1 Initial Operating Capability (IOC) was deployed on 04 April 2016 to the U.S. Marine Corps. Since that deployment, DON TRACKER has implemented several changes. The deployment of Version 1.2.3 to SECNAV occurred on 01 May 2017 and a phased deployment to OPNAV occurred from 08 May through 16 Jun 2017.

The Program has a significant backlog of change requests (CR) pending implementation. In order to meet these changes, deployments occur every eight to ten weeks to add system functionality. Since SECNAV and OPNAV deployed, v1.3 deployed in October 2017.

The deployment of DON TRACKER to DON Records Managers is targeted to start in mid-Q2FY18. In addition to the NIPR version, a SIPR version of DON TRACKER will be deployed in FY18. The NIPR and SIPR versions will operate off the same DON TRACKER version which will allow users with both NIPR and SIPR access to use their same Alfresco license.

For more information and FAQs:

Visit <https://dontracker.navy.mil/info/> or contact the PEO EIS PMW 240 Public Affairs Office at PMW240_PAO@navy.mil or (703) 604-0192.